



YOUR Security is ***OUR*** Business

**ATM FIRST LINE
MAINTENANCE
(FLM) GUARD AND
TECHNICIAN SERVICES**



CAMS SECURITY SERVICES – COMPANY PROFILE

MISSION STATEMENT

To be a leading independent provider of ATM services, cash logistics, currency management and security related services to all levels of business, government, industry and other organisations.

QUALITY AND CONTINUOUS IMPROVEMENT STATEMENT

CAMS Security Services is committed to supplying a service which not only meets, but exceeds, the expectations of its customers. This means that every service we provide must be reliable, secure, of a high quality and be cost effective. Through the provision of services in this manner we ensure the continued success of our company and maintain the excellent reputation and brand that we have established through over fifteen years of hard work within the security industry. This process is assisted through a continuous improvement program which ensures that we are continually striving to identify new technologies, improvements, training and systems which will increase the quality of the service that we provide to your organisation.

COMPANY HISTORY

CAMS Security Services is a family business, owned and operated by the Caminiti family since its inception and has been operating in since 2012. We have provided the full range of security services to the multiple sectors and specialise in the provision of armed security services, security officers, cash logistics and currency management facets of the industry. This means that unlike other security companies who *are also* providers of “cash-in-transit” and ATM services, it is not just *something else* we do – it is what we specialise in.

MANAGEMENT TEAM

Frank Caminiti – Managing Director

Frank has been actively working in the security industry for over 15 years. Prior to becoming a security guard, he was a successful self-employed business man for 25 years. Frank's roles are varied, and he has more than 10 years' experience in Cash in Transit, among experience in a variety of clubs, educational facilities, football events, private functions, corporate events and the Spring Racing Carnival. Frank's input into the planning, execution and organisation of major security operations is second to none. With his extensive industry knowledge, he provides both the leadership and stewardship that CAMS Security Services Pty Ltd is renowned for.

Qualifications: Armed and Unarmed Security, Crowd Control, Cash in Transit, Protective Service and Special Event Management

Beverley Caminiti – Business Operations Manager

Beverley has more than 25 years of experience in management administration and customer service, and has also become one of our site supervisors and security officers, along with control room operations and monitoring. She has extensive experience in planning staff and site requirements, and that teamed with her skills as a hands-on security officer and intuition for customer needs, ensures she always provides the high standards that we at CAMS Security Services Pty Ltd offer to our clients.

Qualifications: Armed and Unarmed Security, Crowd Control, Control and Monitoring, Protective Service and Special Event Management

Anthony Caminiti – Site Supervisor

Anthony has over 13 years experience in the security industry. As a roving supervisor, he conducts after-hours visits to guard sites ensuring that our level of service is achieved, and the welfare of our security officers is maintained. Anthony is also a hands-on security officer, with experience in bars, private functions, educational facilities and the Spring Racing Carnival, with a strong commitment to customer service and satisfaction.

Qualifications: Armed and Unarmed Security, Crowd Control, Cash in Transit, Protective Service and Special Event Management

Michael Caminiti – Site Supervisor

Michael has more than 14 years experience in management, thus giving him the skillset required to ensure continued excellence from our Security Officers. Michael manages all events, including but not limited to the Spring Racing Carnival, Cash in Transit, static guarding, education facilities and club and entertainment venues, along with private and corporate events. Michael is a highly experienced manager and hands-on Security Officer, with proven management skills and a steadfast commitment to customer service.

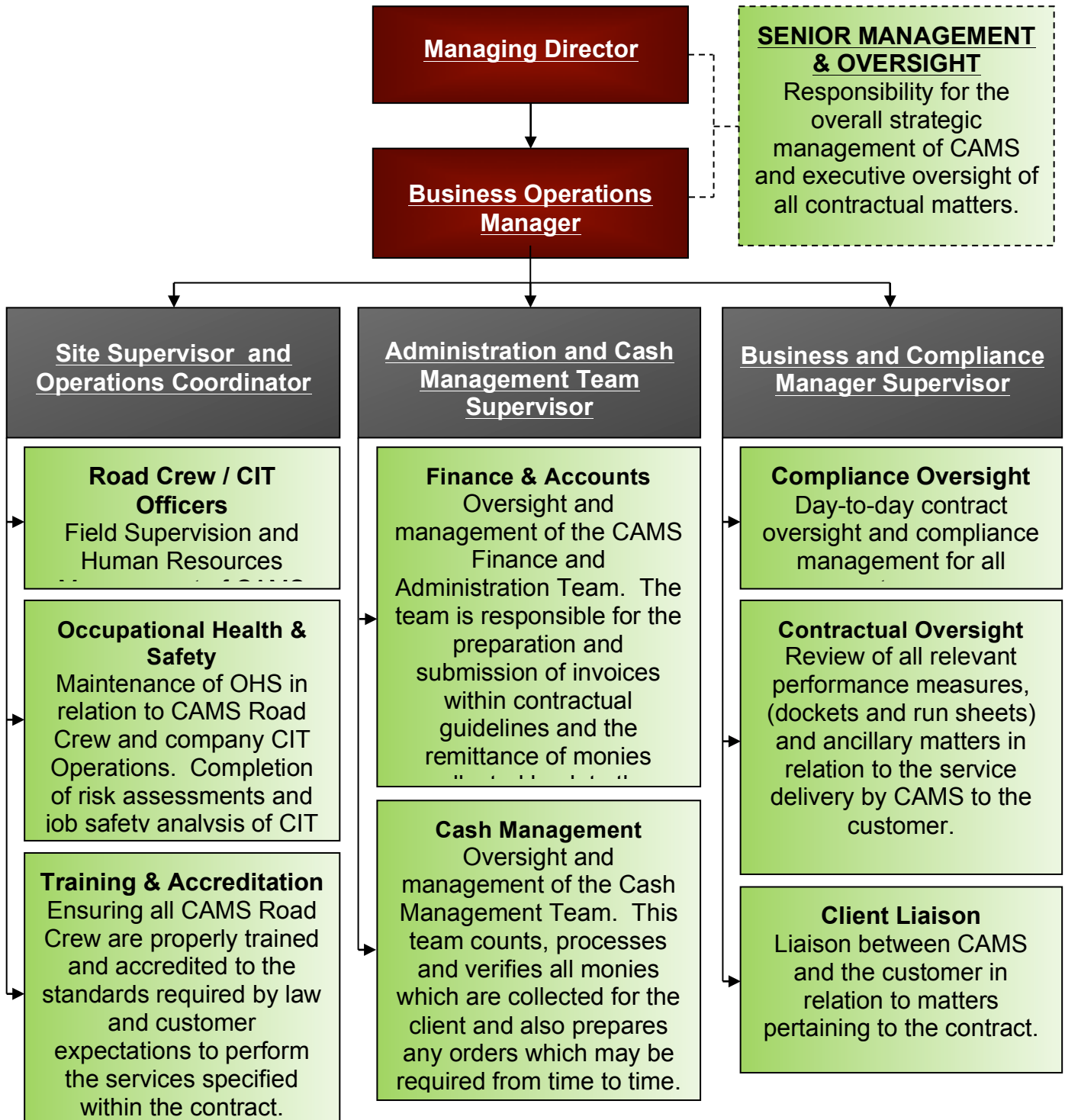
Qualifications: Armed and Unarmed Security, Crowd Control, Cash in Transit, Protective Service and Special Event Management

Ashley Caminiti – Site Supervisor

Ashley has worked in the security industry for over seven years, primarily in Cash in Transit with Armaguard, and has recently become one of our major site supervisors, ensuring exemplary customer service and the welfare of our Security Officers are maintained, and the requirements of our customers are met and exceeded. Ashley has experience in Cash in Transit, as well as clubs, sporting events, and private and corporate functions.

Qualifications: Armed and Unarmed Security, Crowd Control, Cash in Transit, Protective Service and Special Event Management

CAMS SECURITY SERVICES ORGANISATIONAL CHART



CAPACITY TO PROVIDE REQUIRED SERVICES

CAMS Security Services has been providing security services to all manner of organisations its period of operations. The type of clients we service currently, include:

- Melbourne Cup
- Latrobe University
- Avoca Country Racing
- Kyneton Country Racing
- Healesville Country Racing
- Moonee Ponds Sports Club
- Broadmeadows Sports Club
- Tooborac Hotel
- Prince of Wales Hotel
- Football finals in Warrigal and Garfield
- Kilmore Country Racing
- Flinders Hotel – Flinders
- International Brighton Reception
- BrimBank City Council
- Kyneton Craft Market

CAMS Security Services offers a cost effective, reliable and efficient service to all metropolitan and regional customers. The specific services that CAMS Security Services can provide include;

- ATM First Line Maintenance (FLM) Guarding and Technician Services;
- Guarding services;
- Collection and delivery of cash, valuables and sensitive documents;
- Counting and verification of cash and coin;
- Preparation of floats and payrolls;
- Re-carrying of cash from client offices and locations to your nominated banking institution;
- Electronic Funds Transfer of any monies returned to CAMS Security Services for verification and processing; and
- The provision security personnel for special events or specialised requirements.

Over the years that we have been in operation we have developed an excellent reputation across many industries and you can be ensured that CAMS Security Services has:

- An excellent image and industry standing;
- Recognition as a reliable and secure provider;
- An extensive, proven and reliable network of contracts within target industries;
- Qualified, highly trained and experienced team;
- Proven efficiency in all of our operations;
- Sufficient infrastructure to ensure that our clients are serviced to the best of our ability;
- A strong and focused management team that will maintain contact with our clients and employees; and
- The capacity of carry out a broad and diverse range of services.

By using CAMS Security Services you are ensuring that you will have the security, flexibility and reliability that your organisation deserves. Why expose your staff to unnecessary risks? For a low cost you can have a qualified and experienced CAMS Security Services Security Officer(s) conduct services for your business. Utilising our services offers your business a multitude of benefits;

- Flexibility;
- An immediate and sustained reduction in your current risks and exposures;
- A reduction in both short-term and long-term liabilities for insurance premium costs;
- Increased productivity;
- Decreased occupational health and safety liabilities for your personnel; and
- An increase in the staff welfare of your staff.

ACCOUNTABILITY

CAMS Security Services has significant processes, procedures and equipment in place to ensure that the integrity of your business is maintained. We are willing to work with Wilson Security to develop and implement any paperwork or services which are required.

TECHNOLOGY

CAMS Security Services has made significant expenditure and investment in state of the art technology and equipment in order to facilitate the safety of our staff, the integrity of any consignments we carry and to prove our accountability. This investment gives us the technological edge on our market competitors and ensures the safe and effective logistics of your consignments. The technology that CAMS Security Services has put into place, at significant expense, ensures that we are providing you with the best service possible.

The systems we have include;

1. **Cash Management System:** Our tellers and processors use specially designed systems and procedures which are fully verifiable and are audited regularly. By constantly reviewing and updating the way we process and distribute cash we are able to stay at the forefront of cash management technology. Our management team is always looking for new technology which will make these tasks quicker whilst maintaining the accuracy and audit trails which are hallmarks of our service.
2. **CCTV Verification:** Our secure currency centre is equipped with high quality CCTV systems which cover all of the areas where money is processed, verified, vaulted and handled. This ensures that the integrity of the consignments is maintained from;
 - a. When a consignment is returned to the time it has been processed and verified.
 - b. When a consignment is returned to our Currency Centre, subsequently vaulted and then re-carried to your financial institution the next business day.
 - c. When an order is made and then issued to a Cash-In-Transit Officer / crew.
3. **Mobile Telephone Communications:** Each Cash-In-Transit Officer is assigned a mobile telephone which enables us to have discrete telecommunications with our crews. This also gives us redundancy, ensuring that we are in contact with our crews at all times.

RISK MANAGEMENT

CAMS Security Services has very strict protocols in place regarding management of the risks associated with cash logistics services. When a client engages our services, an experienced Risk Assessor will attend the collection site and undertakes a comprehensive Site Security Risk Assessment. This assessment will ensure that there are no unmanageable risks associated with the service and additionally makes certain that all of the appropriate risk controls are in place.

Any risk assessments conducted remain the sole property of CAMS Security Services and are utilised solely for the purposes of conducting security services.

TRAINING

All of our Officers are trained to the highest standard both internally and externally. Our Officers have all been accredited using nationally recognised training programs which are approved by the Victoria Police and the Victorian Registration and Qualifications Authority. In addition to this external training, continuous in-house programs are conducted, including;

1. Security Best Practice and Procedures;
2. Situational Awareness;
3. Standard Operating Procedures Refreshers;
4. Safety Management;
5. Offender / Confrontation Management;
6. Manual Handling Techniques;
7. De-Escalation Techniques;
8. Use of Force; and



CAMS SECURITY SERVICES – SPECIFIC PROPOSAL ATM FIRST LINE MAINTENANCE

CLIENT

LOCATION OF SERVICE

TYPE OF SERVICE

ATM First Line Maintenance

SERVICE BRIEF

CAMS Security Services shall have a non-armoured and uniformed Guard and/or Technician attend at your contracted ATM and provide best practice first line maintenance services and report back to the designated control point and complete any required documentation.

QUOTATION

ATM FLM Call-Out Fee – Guard Only: _____ \$

ATM FLM Call-Out Fee – Technician Only: _____ \$

ATM FLM Call-Out Fee – Guard and Technician: _____ \$

Security Officers for special events: _____ \$POA

Please note that all charges are exclusive of GST.